

Chapter : 8154 Jordan Post Company

Establishment : Jordan Post was established in (1921) and Jordan Post Company began its work as a general operator of the post in the Hashemite Kingdom of Jordan in (2002) and is now a member of the Universal Postal Union, which is the main reference for postal services and the Company is characterized by a wide network and spread in all Kingdom governorates with (240) post offices.

Vision : To become pioneers in postal services sector at the local and regional level.

Mission : Applying the best quality standards in providing postal, financial and logistical services through an integrated postal window with qualified staff and at competitive prices to realize clients satisfaction.

Legal Framework: Postal Services Law No. (34) for the year 2007

Priorities and targeted results within the determined ceilings for the years 2023 - 2025 :

First Priority :

- Revenues increased by (5%) and reduce and expenditure control by (3%)

First Priority Outcomes :

- Investing in buildings and real estates
- Reduce the annual rents of postal offices
- Geographically redistributing postal offices by population grouping and merging and closing offices that do not generate the required profits.
- The solar energy project in the administration building where the electricity bill was reduced by 98%.

Second Priority :

- Develop and upgrade the postal and logistic services

Second Priority Outcomes :

- Create household funds service
- Shorten service time in postal offices by re-engineering procedures.
- Develop customs clearance and door to door delivery
- Development of the App Mobile application for Jordanian postal services to facilitate and provide postal services through it.

Priority of gender, youth and persons with disabilities :

- Facilitate services provided for elderly people and persons with disabilities

The following outcomes are expected to be realized for the priority of gender, youth and persons with disabilities :

- National aid allocations for (67) thousand beneficiaries have been converted into ATM cards to facilitate the visitation of adults and persons with disabilities to the post office monthly to receive their allowances

Priority of climate change (green economy) :

- Reduce the use of polluting energy for the environment and replace it with environmentally friendly energy.

The following outcomes are expected to be realized for the priority of climate change (green economy) :

- A solar power system has been installed in the Department's main building where renewable energy is not polluting to the environment.
- Petrol-powered mail distribution vehicles will be replaced by environmentally friendly electric cars.

Tasks of the Ministry / Department :

- Provide all postal services such as regular mail, registered and fast in a manner consistent with global development and using available technology means.
- Provide financial services such as: internal and external immediate financial transfers, collecting bills through e- FAWATEERcom
- Distribution of communiques of statutory and sharia courts under an agreement with the Ministry of Justice and the Supreme Judge Department
- Agreements with government departments and institutions to deliver documents on the outputs of services provided electronically through the websites of the institutions (e-government services).
- Submission of transactions for the transfer and renewal of Jordanian passports residing in Jerusalem.
- Delivery of chronic medicines in coordination with the Ministry of Health and Hakim program.
- Provision of logistical support services for electronic commerce, represented in customs clearance on emission delivery services (Door To Door) to a group of global companies with an interest in the collection and transfer of electronic commerce.

Ministry/Department Contribution to the Achievement of the National Objectives :

- Develop the government services
- Realize the economic growth
- Develop the government services
- Transportation and logistics
- Promote digital services and business services
- Equal opportunities and employment opportunities for women.
- Follow up international standards for the best practices
- Partnerships between private and public sectors widely
- Promoting the quality of services and dealing with what meets the ambitions of Jordanian citizen

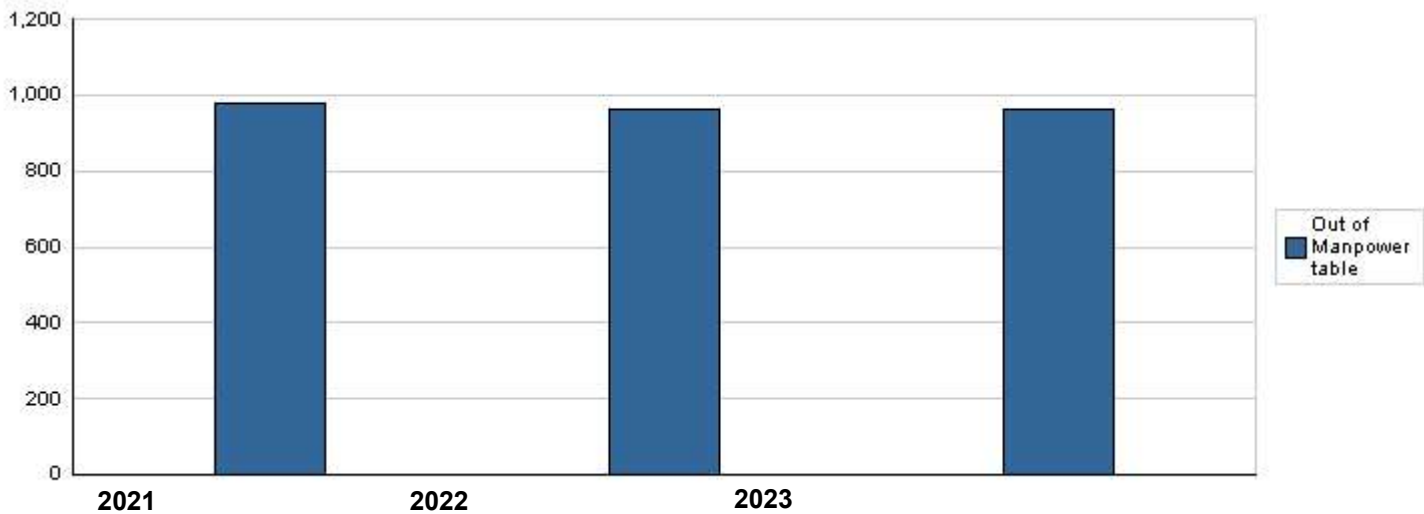
Major Issues and Challenges which face the Ministry / Department :

- Jordan Post Company's obligation to provide comprehensive postal services as a public postal operator under the Postal Services Law, which requires the public operator to be present through postal points in all governorates.
- The correlation of the company's work with other entities and the change of decisions affects vital processes such as the imposition of customs duties on incoming missions that have led to reduced demand for incoming emails through e-commerce by mail customers.
- Infrastructure and digital structure for the postal offices in need of modernization

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Strategic objectives of the Ministry/ Department/ Unit and Performance Measurement Indicators									
Strategic Objective	Performance Indicator	Base year	Value	Actual Value	Target Value	Preliminary Self Evaluation	Target Value		
				2021	2022	2022	2023	2024	2025
1 - To increase the satisfaction of service recipients and enhance trust in quality of service	1 Degree of service recipients satisfaction	2018	67%	80%	84%	84%	88%	90%	92%
2 - To develop and raise the quality of postal and logistic services	1 Number of services provided to clients	2018	23	31	33	34	35	37	38
	2 Number of post offices	2018	277	261	241	241	240	240	240
3 - To reduce and control expenditure	1 Number of non-profit offices which were closed	2018	3	8	10	6	16	14	11

Number of Staff in the Ministry/ Department/ Unit										
Group	Job	2021			2022			Preliminary 2023		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
Out of Manpower table	Jobs out of Manpower Table	722	258	980	702	258	960	702	258	960
Total Cost of Salaries		2936553	1079246	4015799	4416750	1623250	6040000	4391156	1613844	6005000



Most notable information about the Ministry/Department/Unit																	
No.	Description	base year	Value	Primary 2022	Estimatec 2023												
					Irbid	Mafraq	Jarsh	Ajloun	Amman	Balqa'	Zaraq'	Madaba	Karak	Ma'an	Tafila	Aqaba	Total
1	Postal offices	2018	277	258	59	23	13	11	38	16	13	16	23	12	9	7	240

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(In JDs)

Current Activities Appropriations According to Program								
Prog.	Activites		Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
			2021	2022	2022	2023	2024	2025
8901	000	Current	5940798	8610000	6137000	0	0	0
	601	Administrative and Support Services	0	0	0	9065000	9165000	9268000
		Total of Program	5940798	8610000	6137000	9065000	9165000	9268000
		Total	5940798	8610000	6137000	9065000	9165000	9268000

**Overall Summary of Expenditures for Chapter 8154- Jordan Post Company
for the Years 2021 - 2025**

(In JDs)

Description	Actual	Estimated	Re-estimated	Estimated	Difference between estimated 2023 and re- estimated 2022	Indicative	
	2021	2022	2022	2023		2024	2025
Current Expenditure	5,940,798	8,610,000	6,137,000	9,065,000	2,928,000	9,165,000	9,268,000
Capital Expenditure	0	0	0	0	0	0	0
Total current and capital expenditure	5,940,798	8,610,000	6,137,000	9,065,000	2,928,000	9,165,000	9,268,000

Most notable differences between estimated appropriations for 2023 and re-estimated for 2022

Current expenditure :

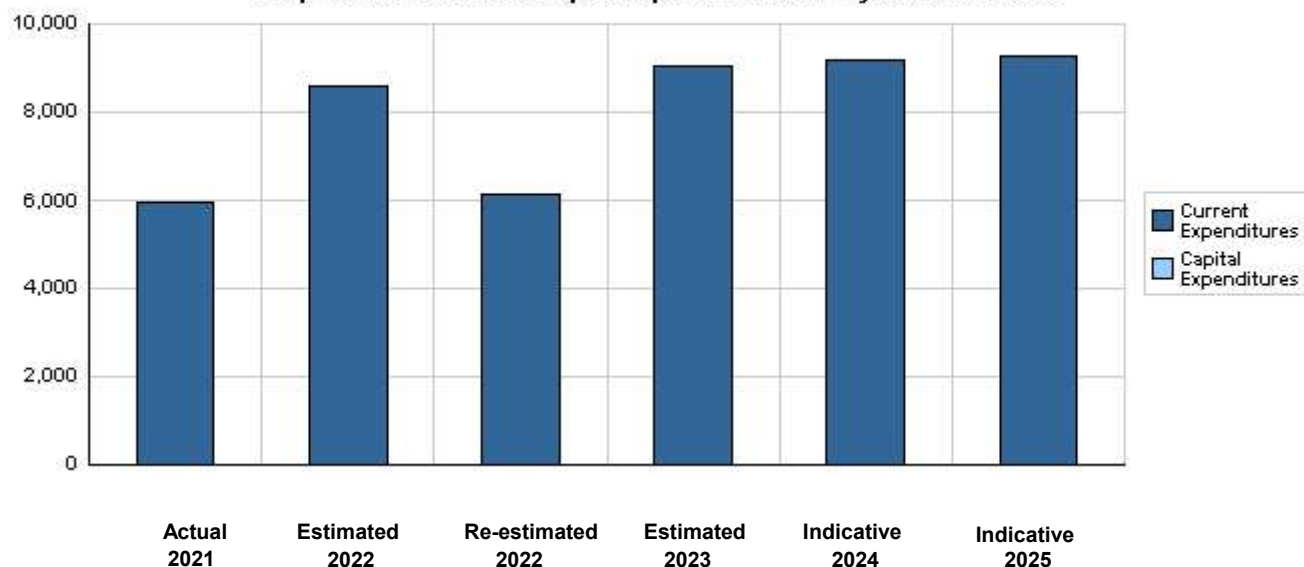
- Compensations of Employees group increased by (2438) JDs to cover the cost of natural salary and social security increases.
- Operational expenses increased by (290) thousand JDs due to the increase in the item of advertisements and contributions to cover the cost of court announcements.
- Other expenditure increased by (200) thousand JDs to increase pensions and compensations items and domestic loans interests item.

Capital expenditure :

- Does not exist

(Thousands of JDs)

Graph of the current and capital expenditures for the years 2021 - 2025



Budget Summary

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(In JDs)

Description	Actual 2021	Estimated 2022	Re-estimated 2022	Estimated 2023	Indicative 2024	Indicative 2025
Revenues						
1331	Government Subsidy (Current)	0	0	0	2500000	2500000
142	Revenues of Selling Goods and Services	5940798	7755000	5289000	5400000	5800000
145	Miscellaneous Revenues	0	0	600000	0	0
Total Revenues		5940798	7755000	5889000	7900000	8100000
Expenditures						
A - Current Expenditures						
211	Salaries, Wages and Allowances	4015799	5310000	3567000	5283000	5489000
212	Social Security Contributions	0	730000	0	722000	744000
221	Use of Goods and Services	1603468	1230000	1230000	1520000	1535000
242	Domestic Interests	238744	650000	650000	700000	680000
271	Pension and Compensations	0	50000	50000	200000	200000
282	Other Miscellaneous Expenditures	23160	600000	600000	600000	600000
311	Fixed Assets	59627	40000	40000	40000	40000
Total Current Expenditures		5940798	8610000	6137000	9065000	9268000
B - Capital Expenditures						
Total Capital Expenditures		0	0	0	0	0
Total Expenditures		5940798	8610000	6137000	9065000	9268000
Deficit \ Surplus before Financing		0	-855000	-248000	-1165000	-968000
FINANCING BUDGET						
A - Uses						
5111001	Repayment of Due Domestic Loans Installments	0	0	355000	705000	705000
5113001	Repayment of deficit before financing	0	855000	248000	1165000	968000
5119008	Repayment of Liabilities	0	0	0	720000	720000
Total Uses		0	855000	603000	2590000	2393000
B - Sources						
4111002	Domestic Loans Withdrawals	0	855000	603000	2590000	2393000
Total Sources		0	855000	603000	2590000	2393000
Deficit \ Surplus after Financing		0	0	0	0	0

Revenues

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(In JDs)

Group No.	Item	Description	Actual 2021	Estimated 2022	Re-estimated 2022	Estimated 2023	Indicative 2024	Indicative 2025
1331		Government Subsidy (Current)						
	021	Ministry of Information and Communications Technology						
	000	Ministry of Information and Communications Technology	0	0	0	2500000	2500000	2500000
		Total of Item	0	0	0	2500000	2500000	2500000
		Total	0	0	0	2500000	2500000	2500000
1421		Sales of Market Governmental Units						
	047	Current Revenues for Jordan Post Company						
	001	Postal Stamps and Franking Machines revenues	445710	1246100	510000	520000	560000	600000
	002	Postal Packages revenues	264075	151800	220000	240000	280000	350000
	003	Postal boxes revenues	386547	507100	300000	325000	350000	375000
	004	Express post revenues	591188	760400	500000	520000	550000	600000
	006	International settlements revenues	440312	724500	450000	460000	480000	500000
	007	Revenues of correspondences on the postal account and transport	776441	1352400	650000	670000	710000	770000
	008	Telecom Company revenues	10405	86900	7000	0	0	0
	009	Electricity bills collection revenues	4	245400	0	0	0	0
	010	Water invoices collection revenues	3352	52200	0	0	0	0
	012	Postal Saving Fund services revenues	1236895	1000000	900000	700000	400000	150000
	013	Universities acceptance forms revenues	0	15000	0	0	0	0
	015	Revenues of selling Ministry of Finance stamps	1245	2000	2000	2000	2000	2000
	016	Universal Postal Union revenues	0	19800	20000	19000	20000	20000
	017	Revenues of the Ministry of Justice agreement	662090	357400	700000	730000	770000	830000
	999	Miscellaneous Revenues	1122534	1234000	1030000	1214000	1478000	1603000
		Total of Item	5940798	7755000	5289000	5400000	5600000	5800000
		Total	5940798	7755000	5289000	5400000	5600000	5800000
1451		Miscellaneous Revenues						
	999	Other Revenues						
	000	Other Revenues	0	0	600000	0	0	0
		Total of Item	0	0	600000	0	0	0
		Total	0	0	600000	0	0	0
		Total Revenues	5940798	7755000	5889000	7900000	8100000	8300000

Overall Summary of Current Expenditures for the Years 2021 - 2025

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(In JDs)

Group	Item	Description	Actual 2021	Estimated 2022	Re-estimated 2022	Estimated 2023	Indicative 2024	Indicative 2025
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	101	Classified Employees	36805	45000	30000	29000	28000	27000
	102	Unclassified Employees	210790	300000	200000	270000	275000	281000
	103	Comprehensive Contract Employees	2074443	2960000	1969000	2960000	3019000	3079000
	105	Personal Cost of Living Allowance	930154	1200000	798000	1190000	1213000	1238000
	106	Family Cost of Living Allowance	42158	65000	44000	64000	65000	67000
	110	Overtime Allowance	55019	30000	30000	55000	55000	55000
	111	Additional Allowance	214805	220000	146000	218000	223000	227000
	112	Other Allowances	287745	400000	266000	387000	397000	405000
	114	Transport Allowance	25621	30000	24000	35000	35000	35000
	116	Employees' Bonuses	138259	60000	60000	75000	75000	75000
		Total	4015799	5310000	3567000	5283000	5385000	5489000
2121		Social Security Contributions						
	301	Social Security	0	730000	0	722000	733000	744000
		Total	0	730000	0	722000	733000	744000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	346213	300000	300000	365000	365000	365000
	202	Telecommunications Services	161460	90000	90000	120000	120000	120000
	203	Water	24635	35000	35000	35000	35000	35000
	204	Electricity	79753	75000	75000	85000	87000	90000
	205	Fuels	167354	165000	165000	175000	180000	185000
	206	Maintenance of Machines, furniture and accessories	9102	25000	25000	25000	25000	25000
	207	Maintenance of vehicles, equipment and accessories	58084	45000	45000	60000	60000	60000
	208	Repair and maintenance of buildings and accessories	49650	60000	60000	65000	65000	65000
	209	Stationery, Publications and Office Supplies	142178	40000	40000	50000	50000	50000
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	38174	55000	55000	55000	55000	55000
	211	Cleaning services and supplies including cleaning contracts	34559	45000	45000	45000	45000	45000
	212	Insurance	168664	140000	140000	150000	150000	150000
	213	Official Travel Missions	12038	5000	5000	10000	10000	10000
	214	Goods and services expenses	311604	150000	150000	280000	280000	280000
		Total	1603468	1230000	1230000	1520000	1527000	1535000
24		Interests						
2421		Domestic Interests						
	317	Domestic Interests	238744	650000	650000	700000	680000	660000
		Total	238744	650000	650000	700000	680000	660000
27		Social Benefits						
2711		Pension and Compensations						
	308	Pension and Compensations	0	50000	50000	200000	200000	200000
		Total	0	50000	50000	200000	200000	200000
28		Other Expenditures						
2821		Other Miscellaneous Expenditures						
	302	Contributions	0	550000	550000	550000	550000	550000
	303	Scientific scholarships and training courses	0	5000	5000	5000	5000	5000
	305	Non-Employees' Bonuses	23160	45000	45000	45000	45000	45000
		Total	23160	600000	600000	600000	600000	600000
31		Non-financial Assets						
3112		Fixed Assets						
	402	Devices, Machinery and Equipment	59627	40000	40000	40000	40000	40000
		Total	59627	40000	40000	40000	40000	40000
		Total of Chapter	5940798	8610000	6137000	9065000	9165000	9268000

Appropriations directed for females and child according to chapter : 8154 Jordan Post Company

(In JDs)

Description	2021	2022	2023	2024	2025
Females	1,079,246	1,623,250	1,613,844	1,644,213	1,675,119
Child	0	0	0	0	0
Appropriations directed according to population index					
Females	904,750	1,207,900	1,438,200	1,432,090	1,426,450
Child	693,000	925,200	1,101,600	1,096,920	1,092,600
Total appropriations directed for females	1,983,996	2,831,150	3,052,044	3,076,303	3,101,569
Total appropriations directed for Child	693,000	925,200	1,101,600	1,096,920	1,092,600

Chapter 8154 - Jordan Post Company

8901 Administration and Support Services Program

Objective of the program :

- Manage, develop and improve all processes of the Jordan Post Company

The strategic objective related to the program :

- Reduce and control expenditure

Directorates associated with the program :

- Administrative & Financial Affairs Directorate
- Legal Affairs
- Public Relations

Services provided by the program :

- Administrative and financial services

Staff working in the program :

The program is implemented through a functional staff in 2022 estimated with (960) staff, including (702) males and (258) females .

Appropriations directed for females and child

(In JDs)

Description	2021	2022	2023	2024	2025
Females	1,079,246	1,623,250	1,613,844	1,644,213	1,675,119
Child	0	0	0	0	0
Appropriations directed according to population index					
Females	904,750	1,207,900	1,438,200	1,432,090	1,426,450
Child	693,000	925,200	1,101,600	1,096,920	1,092,600
Total appropriations directed for females	1,983,996	2,831,150	3,052,044	3,076,303	3,101,569
Total appropriations directed for Child	693,000	925,200	1,101,600	1,096,920	1,092,600

Key Performance Indicators for Program

Performance Measurement Indicator	Base Year	Value	Actual value	Target Value	Preliminary Self Evaluation	Target Value		
			2021	2022		2022	2023	2024
1 Percentage of qualified employees.	2018	71%	75%	75%	75%	76%	77%	78%

Appropriations Of Administration and Support Services Program as Per Activities and Projects.

(In JDs)

Activities and Projects	Actual	Estimated	Re-estimated	Estimated	Indicative	
	2021	2022	2022	2023	2024	2025
Current Expenditures	5,940,798	8,610,000	6,137,000	9,065,000	9,165,000	9,268,000
000 Current	5,940,798	8,610,000	6,137,000	0	0	0
601 Administrative and Support Services	0	0	0	9,065,000	9,165,000	9,268,000
Capital Expenditures	0	0	0	0	0	0
Program / Treasury	0	0	0	0	0	0
Total Program	5,940,798	8,610,000	6,137,000	9,065,000	9,165,000	9,268,000

Current Expenditures According to Program and Activities for the Years 2021 - 2025

Chapter : 8154 - Jordan Post Company

(In JDs)

Program : 8901 - Administration and Support Services								
Activity : 000 - Current								
Group	Item	Description	Actual 2021	Estimated 2022	Re-estimated 2022	Estimated 2023	Indicative 2024	Indicative 2025
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	101	Classified Employees	36805	45000	30000	0	0	0
	102	Unclassified Employees	210790	300000	200000	0	0	0
	103	Comprehensive Contract Employees	2074443	2960000	1969000	0	0	0
	105	Personal Cost of Living Allowance	930154	1200000	798000	0	0	0
	106	Family Cost of Living Allowance	42158	65000	44000	0	0	0
	110	Overtime Allowance	55019	30000	30000	0	0	0
	111	Additional Allowance	214805	220000	146000	0	0	0
	112	Other Allowances	287745	400000	266000	0	0	0
	114	Transport Allowance	25621	30000	24000	0	0	0
	116	Employees' Bonuses	138259	60000	60000	0	0	0
		Total	4015799	5310000	3567000	0	0	0
2121		Social Security Contributions						
	301	Social Security	0	730000	0	0	0	0
		Total	0	730000	0	0	0	0
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	346213	300000	300000	0	0	0
	202	Telecommunications Services	161460	90000	90000	0	0	0
	203	Water	24635	35000	35000	0	0	0
	204	Electricity	79753	75000	75000	0	0	0
	205	Fuels	167354	165000	165000	0	0	0
	001	Heating	480	65000	65000	0	0	0
	002	Saloon vehicles	166874	100000	100000	0	0	0
	206	Maintenance of Machines, furniture and accessories	9102	25000	25000	0	0	0
	207	Maintenance of vehicles, equipment and accessories	58084	45000	45000	0	0	0
	208	Repair and maintenance of buildings and accessories	49650	60000	60000	0	0	0
	209	Stationery, Publications and Office Supplies	142178	40000	40000	0	0	0
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	38174	55000	55000	0	0	0
	211	Cleaning services and supplies including cleaning contracts	34559	45000	45000	0	0	0
	212	Insurance	168664	140000	140000	0	0	0
	213	Official Travel Missions	12038	5000	5000	0	0	0
	214	Goods and services expenses	311604	150000	150000	0	0	0
	008	Advertisements and subscriptions	262283	100000	100000	0	0	0
	013	Services, security and guarding contracts	49321	50000	50000	0	0	0
		Total	1603468	1230000	1230000	0	0	0
24		Interests						
2421		Domestic Interests						
	317	Domestic Interests	238744	650000	650000	0	0	0
	001	Domestic loans interests	238744	650000	650000	0	0	0
		Total	238744	650000	650000	0	0	0
27		Social Benefits						
2711		Pension and Compensations						
	308	Pension and Compensations	0	50000	50000	0	0	0
		Total	0	50000	50000	0	0	0
28		Other Expenditures						
2821		Other Current Expenditures						
	302	Contributions	0	550000	550000	0	0	0
	303	Scientific scholarships and training courses	0	5000	5000	0	0	0
	305	Non-Employees' Bonuses	23160	45000	45000	0	0	0
		Total	23160	600000	600000	0	0	0
31		Non-financial Assets						
3112		Devices, Machinery and Equipment						
	402	Devices, Machinery and Equipment	59627	40000	40000	0	0	0
	001	Computers and accessories	59627	40000	40000	0	0	0
		Total	59627	40000	40000	0	0	0
		Total of Activity	5940798	8610000	6137000	0	0	0

Current Expenditures According to Program and Activities for the Years 2021 - 2025

Chapter : 8154 - Jordan Post Company

(In JDs)

Program : 8901 - Administration and Support Services								
Activity : 601 - Administrative and Support Services								
Group	Item	Description	Actual 2021	Estimated 2022	Re-estimated 2022	Estimated 2023	Indicative 2024	Indicative 2025
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	101	Classified Employees	0	0	0	29000	28000	27000
	102	Unclassified Employees	0	0	0	270000	275000	281000
	103	Comprehensive Contract Employees	0	0	0	2960000	3019000	3079000
	105	Personal Cost of Living Allowance	0	0	0	1190000	1213000	1238000
	106	Family Cost of Living Allowance	0	0	0	64000	65000	67000
	110	Overtime Allowance	0	0	0	55000	55000	55000
	111	Additional Allowance	0	0	0	218000	223000	227000
	112	Other Allowances	0	0	0	387000	397000	405000
	114	Transport Allowance	0	0	0	35000	35000	35000
	116	Employees' Bonuses	0	0	0	75000	75000	75000
		Total	0	0	0	5283000	5385000	5489000
2121		Social Security Contributions						
	301	Social Security	0	0	0	722000	733000	744000
		Total	0	0	0	722000	733000	744000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	0	0	0	365000	365000	365000
	202	Telecommunications Services	0	0	0	120000	120000	120000
	203	Water	0	0	0	35000	35000	35000
	204	Electricity	0	0	0	85000	87000	90000
	205	Fuels	0	0	0	175000	180000	185000
	001	Heating	0	0	0	65000	65000	65000
	002	Saloon vehicles	0	0	0	110000	115000	120000
	206	Maintenance of Machines, furniture and accessories	0	0	0	25000	25000	25000
	207	Maintenance of vehicles, equipment and accessories	0	0	0	60000	60000	60000
	208	Repair and maintenance of buildings and accessories	0	0	0	65000	65000	65000
	209	Stationery, Publications and Office Supplies	0	0	0	50000	50000	50000
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	0	0	0	55000	55000	55000
	211	Cleaning services and supplies including cleaning contracts	0	0	0	45000	45000	45000
	212	Insurance	0	0	0	150000	150000	150000
	213	Official Travel Missions	0	0	0	10000	10000	10000
	214	Goods and services expenses	0	0	0	280000	280000	280000
	008	Advertisements and subscriptions	0	0	0	230000	230000	230000
	013	Services, security and guarding contracts	0	0	0	50000	50000	50000
		Total	0	0	0	1520000	1527000	1535000
24		Interests						
2421		Domestic Interests						
	317	Domestic Interests	0	0	0	700000	680000	660000
	001	Domestic loans interests	0	0	0	700000	680000	660000
		Total	0	0	0	700000	680000	660000
27		Social Benefits						
2711		Pension and Compensations						
	308	Pension and Compensations	0	0	0	200000	200000	200000
		Total	0	0	0	200000	200000	200000
28		Other Expenditures						
2821		Other Current Expenditures						
	302	Contributions	0	0	0	550000	550000	550000
	303	Scientific scholarships and training courses	0	0	0	5000	5000	5000
	305	Non-Employees' Bonuses	0	0	0	45000	45000	45000
		Total	0	0	0	600000	600000	600000
31		Non-financial Assets						
3112		Devices, Machinery and Equipment						
	402	Devices, Machinery and Equipment	0	0	0	40000	40000	40000
	001	Computers and accessories	0	0	0	40000	40000	40000
		Total	0	0	0	40000	40000	40000
		Total of Activity	0	0	0	9065000	9165000	9268000
		Total of Program	5940798	8610000	6137000	9065000	9165000	9268000
		Total of Chapter	5940798	8610000	6137000	9065000	9165000	9268000