#### Chapter: 1503 Ministry of Finance/Customs Department

Creation: The first customs administration was established in 1921 and its goal was statistics, inspection and collecting revenues from goods coming to the country, and the first customs regulatory law was issued in 1926 and called ( called tolls and custms law) which was modified several times in order to keep in pace with the continuous developments on the local and international levels till the law no. (1) was issued for the year 1962 and it continued effective till the year 1983 when the temporary customs law no. (16) for the year 1983 was issued and as a result of the developments in Jordan, a new law was issued to replace this temporary law and it was approved as per the constitution in August 1998.

Vision : To become world pioneers in delivering high-quality custom services for all department's clients.

Mission: Providing excellent custom services that meet the comprehensive development requirements, and that keep in pace with the developments on both national and international levels.

#### Tasks of the Ministry / Department:

- Support the national economy through the continuity of supplying treasury with revenues.
- Combate smuggling goods and facilitate trade exchange movement between the Kingdom and other countries.
- Encourage investment and enhance the ability of industry to compete in order to upgrade the national economy.
- Grant some authorities exemptions from customs duties of production inputs and supplies according to applicable legislations to encourage the national industries and investment.
- Contribute to the Kingdom's economic growth.
- Protecting the kingdom's borders in cooperation with other security entities through smuggling patrols and customs accompaniment patrols.
- Protect environment and the local society from harmful and toxic materials such as drugs.
- Control passengers and goods movement and crossin.

### Ministry/Department Contribution to the Achievement of the National Objectives:

 The Jordanian Customs Department through performing its tasks to contribute to achieving national goals by finding mechanisms which contribute to maximizing benefit from bilateral and multilateral regional commercial agreements which contribute to reaching new markets and expand existing markets to encourage

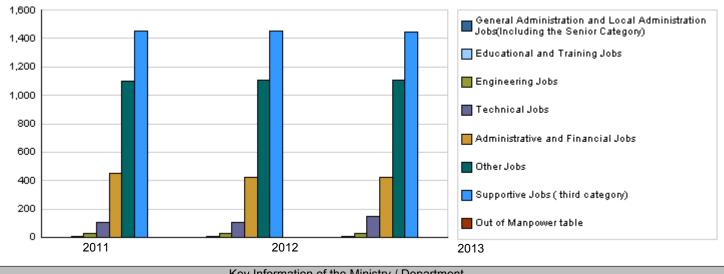
### Major Issues and Challenges which face the Ministry / Department:

- Overlapping job relations with the rest of economic institutions and the state's departments and application of a number of laws and regulations.
- Development of smuggling means on the world level which use technological advance collectables and increased customs smuggling and commercial fraud cases.
- Continue to keep pace with the technological advance and provide necessary finance.
- Inadequate location and size of the department's building and the ambitions of internal and external service recipients.
- Continuous need to update the fleet of cars and heavy duty mechanisms working in such program.
- The developed and continuous methods of smugglers and the continuous need to modern and developed equipment to use in dedecting smuggled stuff.
- Inability to find sufficient and qualified cadre to meet job requirements due to the fact that this is linked with procedures related to other government entities.
- Reduce customs duties in light of concluded agreements with the World Trade Organization and other international agreements and the shift of customs role to regulatory role.

## CHAPTER : 1503 Ministry of Finance/Customs Department

Strate	gic Objectives and Performan	ce India	cators c	of the Mi	inistry /	Departr	nent		
Strategic Objective	Performance Indicator	base vear	Value	Actual Value	Target Value	Primary Self Evaluation		arget Value	
		,		2011	2012	2012	2013	2014	2015
1 - Developing the Institutional capacities	<ol> <li>Percentage of service recipients satisfaction</li> </ol>	2010	%80	%80	%82	%81	%82	%82	%84
and general performance.	2 Percentage of employees satisfaction	2010	%88	%88	%89	%89	%90	%90	%92
	3 Number of trainees in all fields	2010	3017	3017	3050	3020	3100	3300	3400
	4 Number of developed computerized systems	2010	8	8	5	5	5	7	5
2 - Combating smuggling and illegal activities, as	1 Percenatge of collected customs cases to overall number of data	2010	%1	%1	%1	%1	%1	%1	%1
well as facilitating the movement of transit trade.	2 Percentage of collected customs violations cases to overall number of data	2010	%5	%5	%4.6	%4.2	%4.5	%4.5	%4.5
3 - Supplying and enhancing the financial	1 Value of customs revenues (in billion JDs)	2010	1.264	1.264	1.354	1.290	1.395	1.390	1.390
resource to treasury	2 Percentage of operational expenditure control	2010	%10	%10	%10	%8	%10	%8	%8
4 - Contribute to promote the investment work environment	1 Number of free commerce agreements ( removing customs duties)	2010	2	2	1	1	1	1	1
	2 Goods release time ( minute)	2010	98	98	94	94	92	90	89
	3 Number of domestic industry production inputs which are exempted from customs duties	2010	10	10	5	5	5	10	10
	4 Value of granted exemptions as per the investment promotion law ( million JDs)	2010	445	445	455	455	460	475	450

	Number of Staff of	f the M	inistry /	Depar	tment					
Group	Job		Actual 2011			Primary 2012		E	stimate 2013	d
Group	500	Male	Female	Total	Male	Female	Total	Male	Female	Total
General Administration and Local Adminis	Customs directopr General/ di	1	0	1	1	0	1	1	0	1
Educational and Training Jobs	Educational jobs/ Sergeant - L	6	1	7	6	3	9	6	3	9
Engineering Jobs	Engineering jobs/ Customs Li	20	5	25	20	5	25	25	5	30
Technical Jobs	Technical jobs/Customs serge	103	0	103	109	0	109	148	0	148
Administrative and Financial Jobs	Customs officer/sergeant-cap	184	50	234	161	51	212	161	51	212
	Administrative and financial jo	150	70	220	146	62	208	146	62	208
Other Jobs	Customs manager/consultant/	9	4	13	9	4	13	9	4	13
	Customs inspector/Sergeant-	204	0	204	220	0	220	220	0	220
	Customs appraiser/Sergeant-c	55	0	55	55	0	55	55	0	55
	Customs auditor/Sergeant -Co	597	15	612	581	23	604	581	23	604
	Customs previewer/Sergeant	215	0	215	215	0	215	215	0	215
Supportive Jobs ( third category)	Customs inspector/ policeman	360	0	360	360	0	360	360	0	360
	Companion	165	0	165	161	0	161	161	0	161
	Administrative jobs/Policeman	672	39	711	674	37	711	674	37	711
	Clearance officer/ policeman-	215	0	215	217	0	217	216	0	216
	Total	2492	58	2550	2492	64	2556	2491	64	2555
Out of Manpower table	Out of manpower table	0	0	0	0	0	0	0	0	0
	Grand Total	2492	58	2550	2492	64	2556	2491	64	2555
	Total Cost of Salaries	12605794	663503	13269297	17115088	874912	17990000	17969000	945000	18914000

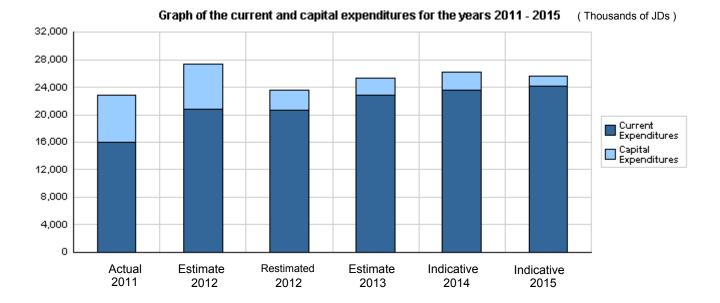


	Key Information of the Ministry / Department
No.	Description
1	Human resources training and qualification: the customs training center implemnted flexible training plans which are capable of involving specialized and qualitative programs for the Jordanian Customs employees and other programs directed to clearance companies and private sector employees.
2	The intellectual property rights: the Customs Department established a department concerned with intellectual property rights and signed a number of understanding memos, and also held internal and external training courses for the employees in this field.
3	Developed pioneer projects: develop the international customs clearance system - ASYCUDA which is concerned with customs statement regulation procedures and e-track project concerned with transite trucks tracking.
4	E- portals project which is concerned with exit and entry control of trucks from the customs centers, and single window project concerned with gathering selective standards for all working departments in the centers through e- system aiming at achieving the customs statement from all authorities and institutions.
5	Customers service project concerned with procedures simplification, speedness and transparency in providing the e- customs services in addition to the main information center project, alternative spare information center which provides the safe environment for all main computers, data archives project and customs documents concerned with customs data electronically.
6	Smart systems usage project, support the decision related to indexing databases of the customs systems, direct e- linkage project with the public and private sector which is concerned with the e-linkage between Jordanian customs, commercial banks and some public and private institutions.

### Overall Summary of Expenditures for Chapter 1503- Ministry of Finance/Customs Department

### for the years 2011 - 2015

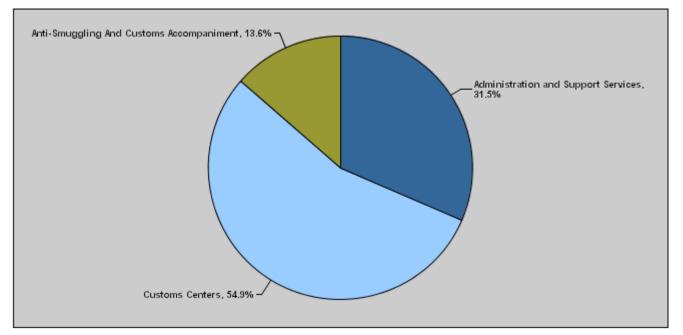
							(In JDs)
		Actual	Estimate	Re_Estimate	Estimate	Indic	ative
	Description	2011	2012	2012	2013	2014	2015
Group		Current Ex	penditures		,		
2111	Salaries, Wages and allowances	12,448,680	17,001,250	17,001,250	17,705,000	18,236,000	18,783,000
2121	Social Security Contributions	820,617	1,106,750	1,106,750	1,210,000	1,245,000	1,290,000
2211	Use of Goods and Services	1,244,543	1,170,000	1,170,000	2,504,000	2,528,000	2,552,000
2821	Other current expenses	1,453,443	1,550,000	1,374,500	1,450,000	1,500,000	1,520,000
	Total current expenditures	15,967,283	20,828,000	20,652,500	22,869,000	23,509,000	24,145,000
		Capital Ex	penditures				
2211	Use of Goods and Services	0	0	0	1,019,500	1,154,500	630,000
3112	Machinery and Equipment	6,800,000	6,541,000	2,841,000	1,410,500	1,475,500	800,000
	Total capital expenditures	6,800,000	6,541,000	2,841,000	2,430,000	2,630,000	1,430,000
	Treasury	6,800,000	6,541,000	2,841,000	2,430,000	2,630,000	1,430,000
	Total current and capital expenditures	22,767,283	27,369,000	23,493,500	25,299,000	26,139,000	25,575,000



## Budget of Chapter 1503 - Ministry of Finance/Customs Department For the Year 2013 Distributed According to Program

		0 0		(InJDs)
Prog.	Description	Current Expenditures	Capital Expenditure	Total Expenditure
2401	Administration and Support Services	7,461,000	500,000	7,961,000
2405	Customs Centers	12,319,850	1,580,000	13,899,850
2410	Anti-Smuggling And Customs Accompaniment	3,088,150	350,000	3,438,150
	Total	22,869,000	2,430,000	25,299,000

#### Total Expenditurers for the Year 2013 Distributed According to Program



#### Estimated Allocations For Females distributed according to Programs for the Years 2011 - 2015

Program	2011	2012	2013	2014	2015
2401 Administration and Support Services	663500	928000	1033000	1068000	1099000
Total	663500	928000	1033000	1068000	1099000

#### 2401 Administration and Support Services Program

#### Objective of the program :

To develop and build the institutional capacities and the general performance of the Jordanian Customs Department.

The strategic objective related to the program :

- 1- Contribute to building a stable and correct financial position in the Kingdom.
- 2- Develop the performance and institutional capacities.

#### Directorates associated with the program :

1- Director General office. 2- Planning and Regulation

- 3- Planning and Regulation. 4- Administrative affairs.
- 5- Administrative affairs. 6- Financial affairs.
- 7- Financial affairs. 8- Legal affairs.
- 9- Legal affairs.10- Tariffs and agreements.
- 11- Value affairs. 12- Value affairs

13-

8- Risks management.

- 9-Transit and clearance.
- 10- Issues.
- 11- Interim entry.
- 12- Exemptions.

13- Public relations.

14- Control and inspection.

15- Communication and e- control.

16-HR 17-Integerated customs quality management 18-Buildings and Maintenance 19-Customs Training 20-Customs General Prosecution 21-IT 22- General Bureau 23-Intellegence and Customs Security

Services provided by the program :

- Provide the necessary financial and administrative customs services to facilitate works and activities as per job nature requirements.

- Upgrade the efficiency of personnel through improving their skills and abilities through their participation in the necessary courses (internal and external) as per the training gabs based on the functional description and evaluate the new performance and needs for each of them.

- Conduct necessary studies and statistics and issue circulars and instructions which help in facilitating and developing the customs work.

- Conduct technical, administrative and financial control processes as well as follow up work achievement as per corrective actions.

- Apply the legal accountability over businesses which are not consistent with the applicable legislations.

#### Staff working in the program :

The program is implemented through a functional staff in 2012 estimated with (1001) staff, including (816) males and (185) females.

	Pe	rformance M	leasure	ment Inc	licators fo	r prog	ram				
	Performance Measurement Indicator		Base	Value	Actual value		get lue	First Self Evalution		Target	:
			Year		2011	20	12	2012	2013	2014	2015
	nber of interviews and visits of higher ma ersonnel in their place of work	nagement	2010	54	54	6	•	60	70	80	85
	centage of personnel obligation with the	jeneral job	2010	%94	%94	%	95	%95.5	%95.5	%95.5	%95.6
	nber of events ( participations) with the lo munity	cal	2010	13	13	1	5	15	16	18	20
4 Valu	e of Khair parcels ( in thousand JDs)		2010	3	3	3	3	3	3	3	3
-	centage of solved complaints to total sub plaints	mitted	2010	%97	%97	%	98	%99	%99	%99	%99
6 Num sect	nber of meetings and interviews with the or	private	2010	30	30	4	0	40	45	55	55
	nber of customs services, news and activ noted in media	ities	2010	39	39	1(	00	100	150	170	180
	Appropriations OF Ad	ministration ar	nd Suppo	ort Service	es Program	as P	er Act	ivities and	Projects.		( In JDs
		Actual	E	stimate	Re_Esti	mate	E	stimate		Indicative	;
	Activities and Projects	2011		2012	201	2	:	2013	2014		2015
Current E	xpenditures	6,106,924	6,89	3,000	6,717,50	0	7,46	1,000	7,674,000	7,8	57,000
601	Administrative and support service	6,106,924	6,89	3,000	6,717,50	0	7,46	1,000	7,674,000	7,8	57,000
Capital E>	penditures	0	81,0	00	81,000		500,0	000	600,000	280	,000
001	Implementation of E-Customs projec	0	81,0	00	81,000		0		0	0	
004	Administration project	0	0		0		500,0	000	600,000	280	,000
	Program / Treasury	0	81,0	00	81,000		500,0	000	600,000	280	,000
	Total Program	6,106,924	6,974	4,000	6,798,50	0	7,96	1,000	8,274,000	8,1	37,000

2405	Customs Centers Program										
Objectiv	e of the program :										
	acilitate the movement of passe	nders and d	oods cr	ossina tl	ne Kinado	m's bo	order	s and con	tribute to		
	nomic growth.			eeenig a	.e			0 4.14 0011			
The strat	tegic objective related to the pro	ogram :									
To s	supply and enhance the financial	I resource of	the tre	asury.							
	ates associated with the program	<u>n :</u>									
	mman Customs .qaba Customs										
3- Q	ueen Alia International Airport C	Customs									
	ree Zone Customs in Zarqa. ing Abduallah II Industrial city cu	ustom/ Saha	Ь								
	I- Hussain Bin Abduallah II indu			arak.							
	l Hasan Industrial city custom.										
	aber custom. I-Karameh custom.10-Al-Omari	Customs, 1 <sup>2</sup>	I-Al-Mu	Idawara	Customs.	12-Jo	ordan	Vallev cro	oss point c	ustoms.	
13-K	King Hussein Bridge Customs. 1	4-Prince Mo	hamme	ed Bridge	e Customs	s. 15-F	Ramt	ha Custon	ns. 16-Que	een Alia	
	ort Customs. 17-Civil Amman Ai nent Factories Customs in Fuhe										
	t Customs. 24-Numeara Ghour (										I
	s provided by the program :								-		
	cilitate trading exchange mover	nent betweer	n the Ki	ngdom a	and other	countr	ries.				
	pply treasury with revenues. Introl passengers and goods mo	wemont and	tranon	ort moor	e crossin	n tha l	lingd	om's bord		r tho	
	artment's powers as per applical			JITTHEAT	s crossinų	Juler	lingu		ers, as per	i uie	
- Co	mbate smuggling in all its types										
	ontribute to protecting the local so ontribute in controlling commercia								ooblo logic	lationa	
	rking in the program :		o pieve		eyiinale		<b>c</b> 5 at	s per appri	cable legis	sialions.	
	e program is implemented throug	h a function	al staff	in 2012	estimate	d with	( 145	57 ) staff. i	ncludina (	(1457)	
	e program is implemented throug es and ( 0 ) females .	gh a function	al staff	in 2012	estimate	d with	( 145	57)staff, i	ncluding	(1457)	
	es and ( 0 ) females .							57 ) staff, i	ncluding	( 1457 )	
	es and ( 0 ) females . Per Performance Measurement	gh a function			licators fo	r prog	jram rget	First Self	-	( 1457 ) 	
	es and ( 0 ) females . Per		easure		licators fo Actual value	r prog Tar Va	ram rget lue	First Self Evalution		Target	
male	es and ( 0 ) females . Per Performance Measurement Indicator	rformance M	easure Base Year	ment Inc	licators fo Actual value 2011	r prog Tar Va 20	rget lue	First Self Evalution 2012	2013	Target	2015
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1 Num due 2 Num due 3 Num due	es and ( 0 ) females . Performance Measurement Indicator nber of transactions transferred to the dep to a value disagreement nber of transactions transferred to the dep to disagreement of returning trusts and d nber of transactions transferred to the dep to customs case disagreement	rformance M partment partment luties partment	easure Base Year 2010 2010 2010	went Ind Value 729 934 1750	licators fo Actual value 2011 729 934 1750	r prog Tar Va 20 65	rget lue 12 50	First Self Evalution 2012 640	2013 600 200 2000	Target 2014 580 200 2000	2015 570 190 2000
1 Num due 2 Num due 3 Num due 4 Num	es and ( 0 ) females . Performance Measurement Indicator nber of transactions transferred to the der to a value disagreement nber of transactions transferred to the der to disagreement of returning trusts and den nber of transactions transferred to the der to customs case disagreement nber of customs centers holding the ISO of	partment partment duties partment certifcate.	easure Base Year 2010 2010 2010 2010	Walue 729 934 1750 2	licators fo Actual value 2011 729 934 1750 2	r prog Tar Va 20 65 25 20	rget lue 12 50 50 1	First Self Evalution 2012 640 220 1950 1	2013 600 200 2000 1	Target 2014 580 200 2000 1	2015 570 190 2000 1
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1       Num         2       Num         3       Num         4       Num         5       Perc         inspe       inspe         6       Perc         inspe       com         7       Perc         601       com         capital Ex       002         003       004         005       005	Performance Measurement Indicator Performance Measurement Indicator noter of transactions transferred to the dep to a value disagreement noter of transactions transferred to the dep to disagreement of returning trusts and do noter of transactions transferred to the dep to customs case disagreement noter of customs centers compliance we to customs centers compliance we tection reports criteria in terms of uniform centage of customs centers compliance we tection reports criteria in terms of financia functions centage of customs centers compliance we tection reports criteria in terms of modern inputerized systems Appropriations Activities and Projects xpenditures Providing customs services xpenditures Camera and Television Control Syst Provide the customs centers with x- Implementing the single window sys Applying the e-inspection system thr	rformance M partment partment duties partment certifcate. vith the i system vith s OF Custom Actual 2011 7,559,722 7,559,722 6,050,000 1,000,000 0 0	easure           Base Year           2010           2010           2010           2010           2010           2010           2010           2010           2010           2010           2010           2010           2010           2010           2010           2010           3000           3000           400,           400,	ment Inc Value 729 934 1750 2 %80 %75 %90 ers Progra stimate 2012 57,100 57,100 57,100 0,000 000 000	licators fo Actual value 2011 729 934 1750 2 %80 %75 %90 m as Per A Re_Esti 201 11,257,1 11,257,1 11,257,1 2,260,00 800,000 0 400,000 400,000	r prog Tar Va 20 65 20 1 % 20 1 % % % % %	ram get lue 12 50 50 100 1 85 94 es an 12,3 12,3 12,3 12,3 1,58 800, 0 200, 400,	First Self Evalution 2012 640 220 1950 1 %87 %85 %94 d Projects. stimate 2013 19,850 19,850 19,850 0,000 000	2013 600 200 2000 1 %90 %90 %95 %95 2014 12,638,750 12,638,750 1,680,000 800,000 0 200,000 500,000	Target 2014 580 2000 1 %90 %90 %95 Indicatives 0 12,5 0 12,5 800 800 0 0 0	2015 570 190 2000 1 %91 %90 %95 ( In JDs 2015 982,750 982,750 982,750
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Program / Treasury

Total Program

6,050,000

13,609,722

5,960,000

17,217,100

2,260,000

13,517,100

1,580,000

13,899,850

1,680,000

14,318,750

800,000

13,782,750

2410	Anti-Smuggling And Customs Accompaniment Program
Objective	e of the program :
То со	ombate smuggling and illegtimate commercial activities and facilitate the transit trade movement.
The strat	egic objective related to the program :
То со	ombate smuggling and reduce the illegtimate commercial activities.
Directora	tes associated with the program :
1- Ma	ain anti-smuggling directorate:
A- R	vaished patrols.
B- Ad	jaba patrols.
C- M	afraq patrols.
D- Az	zraq patrols.
E- M	a'an patrols.

- 2- Customs Accompaniment.
- A- Azraq accompaniment.
- B- Ma'an accompaniment.
- C- Jaber accompaniment.
- D- Aqaba accompaniment.

Services provided by the program :

#### - Anti-smuggling of all types.

- Contribute to protecting the local society securly, economically and socially.

- Contribute to controlling commercial activities to prevent illegtimate activities as per the applicable legislations.

- Facilitate commercial traffic through transit.

Staff working in the program :

The program is implemented through a functional staff in 2012 estimated with (662) staff, including (662) males and (0) females .

	Per	formance Me	easure	ment Ind	icators for	r prog	ram				
	Performance Measurement Indicator		Base	Value	Actual value		get lue	First Sel Evalutior		Target	
			Year		2011	20	12	2012	2013	2014	2015
1	Number of trainees in the field of customs cas	ses.	2010	35	35	7	75 75		75	85	80
2	Number of customs checks resulting from cor patrols rounds.	nbating	2010	2728	2728	%	5+	%5+	%5+	%5+	%5+
3	Value of combate patrols rounds checks ( mil	lion JDs)	2010	2.34	2.34	2.	58	2.46	2.71	2.85	2.9
4	Number of trucks accompanied customly.		2010	71319	71319	750	000	75000	80000	80000	80000
	Appropriations OF Anti-Sm	uggling And Cu	ustoms	Accompa	niment Pro	gram	as Pe	er Activities	and Projec	ts.	(In JDs)
		Actual	E	stimate	Re_Esti	mate	E	stimate		ndicative	!
	Activities and Projects	2011		2012	2012	2	:	2013	2014		2015
Curre	ent Expenditures	2,300,637	2,67	7,900	2,677,900	2,677,900 3,088		3,150	3,196,250	3,30	)5,250
6	01 Anti-smuggling and illegal activities	1,648,585	1,33	5,700	1,335,70	0	1,534,700		1,584,600	1,63	39,000
6	02 Customs Accompaniment	652,052	1,342	2,200	1,342,200	0	1,553	3,450	1,611,650	1,66	6,250
Capit	tal Expenditures	750,000	500,0	000	500,000		350,0	000	350,000	350	,000
0	01 Managing and Following up Transit	750,000	500,0	000	500,000		350,0	000	350,000	350	,000
	Program / Treasury	750,000	500,0	000	500,000		350,0	000	350,000	350	,000
	Total Program	3,050,637	3,17	7,900	3,177,900	0	3,438	3,150	3,546,250	3,65	55,250

### Chapter :1503 Ministry of Finance/Customs Department

Vision To become world pioneers in delivering high-quality custom services for all department's clients.

**Mission** Providing excellent custom services that meet the comprehensive development requirements, and that keep in pace with the developments on both national and international levels.

Legal Framework : Customs Law No. (20) for the year 1998.

#### Strategic Plan :

**Preparation Year :2010** 

#### Period Covered By The Plan :2011-2015

#### Strategic Objectives / Performance Indicators

Strategic			Base	Value	Actual	Target	Initial			
Objectives		Performance Measurement	Base		Value	Value	Internal Evaluation		Target	
Description		Indicators	Year	Value	2011	2012	2012	2013	2014	2015
1 - Developing the Institutional capacities and	1	Percentage of service recipients satisfaction	2010	%80	%80	%82	%81	%82	%82	%84
general performance.	2	Percentage of employees satisfaction	2010	%88	%88	%89	%89	%90	%90	%92
	3	Number of trainees in all fields	2010	3017	3017	3050	3020	3100	3300	3400
	4	Number of developed computerized systems	2010	8	8	5	5	5	7	5
2 - Combating smuggling and illegal activities, as well	1	Percenatge of collected customs cases to overall number of data	2010	%1	%1	%1	%1	%1	%1	%1
as facilitating the movement of transit trade.	2	Percentage of collected customs violations cases to overall number of data	2010	%5	%5	%4.6	%4.2	%4.5	%4.5	%4.5
3 - Supplying and enhancing the financial resource to	1	Value of customs revenues (in billion JDs)	2010	1.264	1.264	1.354	1.290	1.395	1.390	1.390
treasury	2	Percentage of operational expenditure control	2010	%10	%10	%10	%8	%10	%8	%8
4 - Contribute to promote the investment work environment	1	Number of free commerce agreements ( removing customs duties)	2010	2	2	1	1	1	1	1
	2	Goods release time ( minute)	2010	98	98	94	94	92	90	89
	3	Number of domestic industry production inputs which are exempted from customs duties	2010	10	10	5	5	5	10	10
	4	Value of granted exemptions as per the investment promotion law (million JDs)	2010	445	445	455	455	460	475	450

			Base	Value	Actual	Target	Initial			
Goal	Programs	Descreption of Performance	Base		Value	Value	Internal		Target	
		Indicators	Year	Value	2011	2012	2012	2013	2014	2015
1	2401 Administration and Support Services	1 Number of interviews and visits of higher management of personnel in their place of work	2010	54	54	60	60	70	80	85
		2 Percentage of personnel obligation with the general job morals	2010	%94	%94	%95	%95.5	%95.5	%95.5	%95.6
		3 Number of events (participations) with the local community	2010	13	13	15	15	16	18	20
		4 Value of Khair parcels ( in thousand JDs)	2010	3	3	3	3	3	3	3
		5 Percentage of solved complaints to total submitted complaints	2010	%97	%97	%98	%99	%99	%99	%99
		6 Number of meetings and interviews with the private sector	2010	30	30	40	40	45	55	55
		7 Number of customs services, news and activities promoted in media	2010	39	39	100	100	150	170	180
2	2410 Anti-Smuggling And Customs	1 Number of trainees in the field of customs cases.	2010	35	35	75	75	75	85	80
	Accompaniment	2 Number of customs checks resulting from combating patrols rounds.	2010	2728	2728	%5+	%5+	%5+	%5+	%5+
		3 Value of combate patrols rounds checks (million JDs)	2010	2.34	2.34	2.58	2.46	2.71	2.85	2.9
		4 Number of trucks accompanied customly.	2010	71319	71319	75000	75000	80000	80000	8000
3	2405 Customs Centers	1 Number of transactions transferred to the department due to a value disagreement	2010	729	729	650	640	600	580	570
		2 Number of transactions transferred to the department due to disagreement of returning trusts and duties	2010	934	934	250	220	200	200	190
		3 Number of transactions transferred to the department due to customs case disagreement	2010	1750	1750	2000	1950	2000	2000	2000
		4 Number of customs centers holding the ISO certifcate.	2010	2	2	1	1	1	1	1
		5 Percentage of customs centers compliance with the inspection reports criteria in terms of uniform	2010	%80	%80	%87	%87	%90	%90	%91
		6 Percentage of customs centers compliance with the inspection reports criteria in terms of financial system instructions	2010	%75	%75	%85	%85	%90	%90	%90
		7 Percentage of customs centers complaince with inspection reports criteria in terms of modern computerized systems	2010	%90	%90	%94	%94	%95	%95	%95

## Programs Appropriations

						••••	·	9	
ated Indecative Indecative	Estemated	Re-stemated	Estemated	Actual	Programs				
13 2014 2015	2013	2012	2012	2011					
0 7674000 7857000	7461000	6717500	6893000	6106924	Current	Administration and Support			
600000 280000	500000	81000	81000	0	Capital	Services	2401	1	
0 8274000 8137000	7961000	6798500	6974000	6106924	Total				
0 3196250 3305250	3088150	2677900	2677900	2300637	Current	Anti-Smuggling And Customs		-	
350000 350000	350000	500000	500000	750000	Capital	Accompaniment	2410	2	
0 3546250 3655250	3438150	3177900	3177900	3050637	Total				
50 12638750 12982750	12319850	11257100	11257100	7559722	Current	Customs Centers			
0 1680000 800000	1580000	2260000	5960000	6050000	Capital		2405	3	
50 14318750 13782750	13899850	13517100	17217100	13609722	Total				
00 23509000 24145000	22869000	20652500	20828000	15967283	Total of Current				
0 2630000 1430000	2430000	2841000	6541000	6800000	Total of Capital				
00 26139000 25575000	25299000	23493500	27369000	22767283	Total of Chapter				
5 8 0 8 0	34381 12319 15800 13899 22869 24300	3177900 11257100 2260000 13517100 20652500 2841000	3177900 11257100 5960000 17217100 20828000 6541000	3050637 7559722 6050000 13609722 15967283 6800000	Total Current Capital Total Total of Current Total of Capital				

Currer	nt Act	ivities Appropriations						
			Actual	Estemated	Re-stemated	Estemated	Indecative	Indecative
Prog.		Projects	2011	2012	2012	2013	2014	2015
2401	601	Administrative and support services	6106924	6893000	6717500	7461000	7674000	7857000
		Total of Program	6106924	6893000	6717500	7461000	7674000	7857000
2410	601	Anti-smuggling and illegal activities	1648585	1335700	1335700	1534700	1584600	1639000
	602	Customs Accompaniment	652052	1342200	1342200	1553450	1611650	1666250
		Total of Program	2300637	2677900	2677900	3088150	3196250	3305250
2405	601	Providing customs services	7559722	11257100	11257100	12319850	12638750	12982750
		Total of Program	7559722	11257100	11257100	12319850	12638750	12982750
		Total	15967283	20828000	20652500	22869000	23509000	24145000
Capita	l Proj	ects Appropriations						
_			Actual	Estemated			Indecative	Indecative
Prog.		Projects	2011	2012	2012	2013	2014	2015
2401	001	Implementation of E-Customs project	0	81000	81000	0	0	0
	004	Administration project	0	0	0	500000	600000	280000
		Total of Program	0	81000	81000	500000	600000	280000
2410	001	Managing and Following up Transit Truks System	750000	500000	500000	350000	350000	350000
		Total of Program	750000	500000	500000	350000	350000	350000
2405	002	Camera and Television Control System	1000000	800000	800000	800000	800000	800000
	003	Provide the customs centers with x-rays systems/Eurpoean Grant	4000000	3700000	0	0	0	0
	004	Implementing the single window system	0	400000	400000	200000	200000	0
	005	Applying the e-inspection system through global ASYCUDA system	0	400000	400000	400000	500000	0
	007	E-linkage with neighbouring countries	0	10000	10000	0	0	0
	008	Application of Automatic control system (e-gates) European Grant	800000	400000	400000	180000	180000	0
	009	Training and Simulation system for analyzing X-rays images of trucks	i250000	250000	250000	0	0	0
		Total of Program	6050000	5960000	2260000	1580000	1680000	800000
		Total	6800000	6541000	2841000	2430000	2630000	1430000

### Overall Summary of Current Expenditures for the years 2011 - 2015 503 Ministry of Finance/Customs Department

Group	ltem	Description	Actual 2011	Estimated 2012	Re-stimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
21		Compensations of Employees	2011	2012	2012	2013	2014	2015
2111		Salaries, Wages and allowances						
	101	Classified Employees' Salaries	1284213	1937500	1937500	1998000	2049000	2092000
	102	Permanent Unclassified Employees' Salaries	1966900	4690100	4690100	4863000	4994800	5150900
	103	Contract Employees' Salaries	483299	502800	502800	513000	528000	543000
	105	Personal Cost of Living Allowance	6024200	4384400	4384400	4519000	4662000	4807100
	106	Family Allowance	489868	564200	564200	583000	610000	644400
	107	Basic Allowance	1382743	0	0	0	0	0
	111	Additional Allowance	805227	4908250	4908250	5218000	5380200	5533600
	113	Transportation Allowance	12230	14000	14000	11000	12000	12000
		Total	12448680	17001250	17001250	17705000	18236000	18783000
2121		Social Security Contributions						
	301	Social Security	820617	1106750	1106750	1210000	1245000	1290000
		Total	820617	1106750	1106750	1210000	1245000	1290000
22		Use of Goods and Services						
211		Use of Goods and Services						
	201	Rents	85708	115000	115000	115000	125000	125000
	202	Telecommunications Services	242086	173000	173000	344700	350150	353400
	203	Water	50114	48000	48000	53000	55700	56600
	204	Electricity	186978	161000	161000	712000	720400	725800
	205	Fuels	352806	326000	326000	713000	717000	723200
	206	Maintenance of Machines, furniture and acce	27785	25000	25000	40000	43000	44000
	207	Maintenance of Vehicles, Heavy Duty Machin	88906	83000	83000	93300	97000	98600
	208	Repair and maintenance of buildings and acc	20855	20000	20000	37000	40350	41500
	209	Office Supplies	37972	32000	32000	38000	40900	41900
	210	Raw materials ( Medicines, Clothes, Food, Fi	5750	5000	5000	10000	10000	10000
	211	Cleaning Services and supplies ( including c	9855	5000	5000	60000	60000	60000
	212	Insurance	49392	45000	45000	50000	51500	53000
	213	Official Travel Missions	2985	2000	2000	3000	3000	3000
	214	Other goods and services expenses	83351	130000	130000	235000	214000	216000
		Total	1244543	1170000	1170000	2504000	2528000	2552000
28		Other expenditures						
2821		Other current expenses						
	303	Scientific Scholarships and Training Course	4293	10000	10000	0	0	0
	305	Non-Employees' Bonuses	0	5000	5000	0	0	0
	306	Refunds on Previous Years Collections	1449150	1535000	1359500	1450000	1500000	1520000
		Total	1453443	1550000	1374500	1450000	1500000	1520000
			15967283	20828000	20652500	22869000	23509000	24145000

### Current Expenditures According to Program and Activities For The Years 2011 - 2015

(In JDs)

Chapter : 1503 - Ministry of Finance/Customs Department
Program : 2401 - Administration and Support Services

Progra	am :	2401 - Administration and Suppor	t Services					
Activi	ty :	601 - Administrative and supp	ort service	es				
Group	Item	Description	Actual 2011	Estimated 2012	Re-estimated 2012	Estimated 2013	Indicative 2014	Indicativ 2015
21		Compensations of Employees						
2111		Salaries, Wages and allowances						
	101		475077	718000	718000	747000	770000	790000
	102	Permanent Unclassified Employees' Salarie		965500	965500	995000	1025000	1056000
	103	Contract Employees' Salaries	476870	494800	494800	507000	522000	537000
	105	Personal Cost of Living Allowance	1599151	1001500	1001500	1010000	1040000	1070000
	106	Family Allowance	135539	135200	135200	108000	111000	120000
	107	Basic Allowance	446799	0	0	0	0	0
	111	Additional Allowance	261996	1332000	1332000	1400000	1450000	1485000
	113	Transportation Allowance	12230	14000	14000	11000	12000	12000
		Total	3903695	4661000	4661000	4778000	4930000	5070000
2121		Social Security Contributions						
	301	Social Security	306801	337000	337000	300000	309000	320000
			306801	337000	337000	300000	309000	320000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	76999	70000	70000	70000	80000	80000
	202	Telecommunications Services	69905	67000	67000	151000	153000	155000
	203	Water	10983	7000	7000	9000	9500	10000
	204	Electricity	37378	11000	11000	263000	266000	268000
	205	Fuels	103402	76000	76000	152000	154000	156000
	206	Maintenance of Machines, furniture and acc	12978	10000	10000	20000	22000	23000
	207	Maintenance of Vehicles, Heavy Duty Mach	21934	16000	16000	20000	22000	23000
	208	Repair and maintenance of buildings and a	8991	8000	8000	20000	22000	23000
	209	Office Supplies	23990	18000	18000	20000	22000	23000
	210	Raw materials ( Medicines, Clothes, Food, I	5750	5000	5000	10000	10000	10000
	211	<b>Cleaning Services and supplies (including</b>	9855	5000	5000	60000	60000	60000
	212	Insurance	49392	45000	45000	50000	51500	53000
	213	Official Travel Missions	2985	2000	2000	3000	3000	3000
	214	Other goods and services expenses	8443	5000	5000	85000	60000	60000
		Total	442985	345000	345000	933000	935000	947000
28		Other expenditures						
2821		Other current expenses						
	303	Scientific Scholarships and Training Course	4293	10000	10000	0	0	0
	305	Non-Employees' Bonuses	0	5000	5000	0	0	0
	306	Refunds on Previous Years Collections	1449150		1359500	1450000	1500000	1520000
	·	Total	1453443	1550000	1374500	1450000	1500000	1520000
		Total of Activity	6106924	6893000	6717500	7461000	7674000	7857000
		Total of Program	6106924	6893000	6717500	7461000	7674000	7857000

# Current Expenditures According to Program and Activities For The Years 2011 - 2015 Chapter : 1503 - Ministry of Finance/Customs Department (In Jl)

(In JDs)

Progra	am :	2405 - Customs Centers						
Activi	ty :	601 - Providing customs serv	ices					
Group	Item	Description	Actual 2011	Estimated 2012	Re-estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
21		Compensations of Employees						
2111		Salaries, Wages and allowances						
	101	Classified Employees' Salaries	761502	1149500	1149500	1169000	1192000	1210000
	102	Permanent Unclassified Employees' Salarie	1128311	2958500	2958500	3026650	3105000	3204900
	105	Personal Cost of Living Allowance	3432678	2760300	2760300	2827000	2891000	2964100
	106	Family Allowance	289846	349000	349000	380300	399100	418500
	107	Basic Allowance	787032	0	0	0	0	0
	111	Additional Allowance	455520	3125050	3125050	3304000	3402200	3504000
		Total	6854889	10342350	10342350	10706950	10989300	11301500
2121		Social Security Contributions				ĺ		
	301	Social Security	356696	546750	546750	790000	812400	838850
		Total	356696	546750	546750	790000		838850
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	8709	45000	45000	45000	45000	45000
	202	Telecommunications Services	75064	6000	6000	83400	84950	85500
	203	Water	33284	35000	35000	36000	38000	38100
	204	Electricity	99781	100000	100000	306500	308200	310300
	205	Fuels	29606	30000	30000	162000	163000	163200
	206	Maintenance of Machines, furniture and acc	5860	6000	6000	10000	11000	11000
	207	Maintenance of Vehicles, Heavy Duty Mach		7000	7000	10000	11000	11300
	208	Repair and maintenance of buildings and a	<b>5</b> 937	6000	6000	10000	11000	11100
	209	Office Supplies	7990	8000	8000	10000	10900	10900
	214	Other goods and services expenses	74908	125000	125000	150000	154000	156000
		Total	348137	368000	368000	822900	837050	842400
		Total of Activity	7559722	11257100	11257100	12319850	12638750	12982750
		Total of Program	7559722	11257100	11257100	12319850	12638750	12982750

#### Current Expenditures According to Program and Activities For The Years 2011 - 2015

(In JDs)

Chapter : 1503 - Ministry of Finance/Customs Department

Program : 2410 - Anti-Smuggling And Customs Accompaniment

## **Overall Summary of Capital Expenditures For The Years 2011 - 2015**

Chapt	er:	1503 Ministry of Finance/0	Customs Dep	artment				(In JDs)
Group	Item	Description	Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
		Expenditures						
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and maintenance Expenses	0	0	0	1019500	1154500	630000
		Tota	1 O	0	0	1019500	1154500	630000
		Fixed Assets						
31		Non-financial Assets						
3112		Machinery and Equipment						
	505	Equipments, Machines and Apparatus	6800000	6541000	2841000	1410500	1475500	800000
	1	Tota	l 6800000	6541000	2841000	1410500	1475500	800000
		Total of Chapte	er 6800000	6541000	2841000	2430000	2630000	1430000

Cha	apter :	1503 Ministry of Finance	e/Custom	s Departm	nent				(In JDs)
Pro	ogram	2401 Administration and	I Support	Services					
Pr	oject	001 Implementation of E	-Customs	project					
Fund	Sourc	e102001 Capital (Treasu	ury)						
Group	item	Description		Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
31		Non-financial Assets							
3112		Machinery and Equipment							
	505	Equipments, Machines and Apparatu	s						
	999	n.e.c		0	81000	81000	0	0	0
		Tota	l of Item	0	81000	B1000	0	0	0
		Total of Project /	Treasury	0	81000	81000	0	0	0
Pr	oject	004 Administration proje	ect	L			J		
Fund	Sourc	e102001 Capital (Treasu	u <b>ry)</b>						
Group	item	Description		Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
22		Use of Goods and Services							
2211		Use of Goods and Services							
	512	Operating and maintenance Expense	s						
	013	Services Contracts		0	0	þ	500000	600000	280000
		Tota	l of Item	0	0	D	500000	600000	280000
		Total of Project /	Treasury	0	0	D	500000	600000	280000
		Total of I	Program	0	81000	B1000	500000	600000	280000

Chapter: 1503 Ministry of Finance/Customs Department

(In JDs)

	•		istry of Finance/Custom		iont				( 111 3 D 3
Pro	ogram		stoms Centers						
Pr	roject	002 Ca	mera and Television Contro	ol System					
Fund	Sourc	e102001	Capital (Treasury)						
Group	item		Description	Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
31		Non-financia	I Assets						
3112		Machinery ar	nd Equipment						
	505	Equipments, M	achines and Apparatus						
	999	n.e.c		1000000	800000	800000	800000	800000	800000
			Total of Item	1000000	800000	800000	800000	800000	800000
			Total of Project / Treasury	1000000	800000	800000	800000	800000	800000
Pr	roject	003 Pro	ovide the customs centers v	with x-rays	systems/Eu	rpoean Gra	ant		
	-	e102001	Capital (Treasury)						
Group			Description	Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicativ 2015
31		Non-financia	I Assets						
3112			nd Equipment						
	505	-	achines and Apparatus						
	999	n.e.c		4000000	3700000	D	0	0	0
		1	Total of Item	4000000	3700000	D	0	0	0
			Total of Project / Treasury	4000000	3700000	D	0	0	0
Dr	roject		plementing the single windo	ow system		<u> </u>			
	-	;e102001	Capital (Treasury)						
Fund	Jourt			Actual	<b>F</b> atimated	Po-Estimated	<b>F</b> etimeted	Indiantiva	la dia atir
Group	item		Description	Actual 2011	2012	2012	Estimated 2013	2014	Indicativ 2015
22			s and Services						
2211	512		s and Services						
	999		maintenance Expenses		<b></b>	h	100000	100000	h
	999	n.e.c	Tatal at liam	0	0	D D	100000	100000	0
04		Non-financia	Total of Item	U	U	U	100000	100000	U
31									
3112	505	-	nd Equipment achines and Apparatus						
	999	n.e.c		0	400000	400000	100000	100000	0
	333	11.0.0	Total of Item	0		400000	100000	100000	0
									-
	_		Total of Project / Treasury	۲		400000		200000	0
	roject		plying the e-inspection sys	tem throug	n global AS	TCUDA sys	stem		
Fund	Sourc	e102001	Capital (Treasury)						
Group	item		Description	Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicativ 2015
22			s and Services						
2211			s and Services						
2211				-		1			<b>.</b>
2211	512		maintenance Expenses	-	-	-			
2211	512 999	n.e.c		0	•	0		175000	0
		n.e.c	Total of Item	0		D	140000 140000		0
31		n.e.c Non-financia	Total of Item	-		<u> </u>			- -
	999	n.e.c Non-financia Machinery ar	Total of Item I Assets Ind Equipment	-		<u> </u>			- -
31	999 505	n.e.c Non-financia Machinery ar Equipments, M	Total of Item	0	0	- D	140000	175000	0
31	999	n.e.c Non-financia Machinery ar	Total of Item I Assets ad Equipment achines and Apparatus	0	0 0 400000	2 D 400000	140000 260000	175000 325000	0
31	999 505	n.e.c Non-financia Machinery ar Equipments, M n.e.c	Total of Item I Assets Ind Equipment	0	0 0 400000 400000	- D	140000 260000 260000	175000	0

	-	1503 Ministry of Finance/Custor	ns Departn	nent				( In JDs
Pro	ogram	2405 Customs Centers						
Pr	oject	007 E-linkage with neighbouring	countries					
Fund	Sourc	e102001 Capital (Treasury)						
Group	item	Description	Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
31		Non-financial Assets						
3112		Machinery and Equipment						
	505	Equipments, Machines and Apparatus						
	999	n.e.c	0	10000	10000	0	0	0
		Total of Item	0	10000	10000	0	0	0
		Total of Project / Treasury	0	10000	10000	0	0	0
Pr	oject	008 Application of Automatic con	ntrol system	(e-gates) E	uropean Gra	ant		
-und	Sourc	e102001 Capital (Treasury)						
Group	item	Description	Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and maintenance Expenses						
	006	Apparatus, machines and equipments maintena	nc <b>()</b>	0	þ	44000	44000	0
		Total of Item	0	0	D	44000	44000	0
31		Non-financial Assets			-			
3112		Machinery and Equipment						
	505	Equipments, Machines and Apparatus						
	999	n.e.c	800000	400000	400000	136000	136000	0
		Total of Item	800000	400000	400000	136000	136000	0
		Total of Project / Treasury	800000	400000	400000	180000	180000	0
Pr	oject	009 Training and Simulation syst	em for analy	/zing X-rays	images of	trucks insp	ection	
	-	e102001 Capital (Treasury)						
Group	item	Description	Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
31		Non-financial Assets						
3112		Machinery and Equipment						
	505	Equipments, Machines and Apparatus						
	999	n.e.c	250000	250000	250000	0	0	0
		Total of Item	250000	250000	250000	0	0	0
		Total of Project / Treasury	250000	250000	250000	0	0	0
		Total of Program	6050000	5960000	2260000	1580000	1680000	800000

Cha	apter	: 1503 Ministry of Finance/Custom	s Departn	nent				(In JDs)
Pro	ogran	n 2410 Anti-Smuggling And Custo	ms Accon	npaniment				
Pi	ojec	t 001 Managing and Following up T	ransit Truk	s System				
Fund	Sour	ce102001 Capital (Treasury)						
Group	item	Description	Actual 2011	Estimated 2012	Re-Estimated 2012	Estimated 2013	Indicative 2014	Indicative 2015
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and maintenance Expenses						
	999	n.e.c	0	0	þ	235500	235500	350000
		Total of Item	0	0	D	235500	235500	350000
31		Non-financial Assets						
3112		Machinery and Equipment						
	505	Equipments, Machines and Apparatus						
	001	Computers and accessories	750000	0	D	0	0	0
	999	n.e.c	0	500000	500000	114500	114500	0
		Total of Item	750000	500000	500000	114500	114500	0
		Total of Project / Treasury	750000	500000	500000	350000	350000	350000
		Total of Program	750000	500000	500000	350000	350000	350000
		Total of Chapter	6800000	6541000	2841000	2430000	2630000	1430000