

Chapter : 8162 Aqaba Water Company

Vision : To be a role model for management, operation and investment regionally.

Mission : Excellence in providing water and sewage services, efficiency and effectiveness in resources and operations management , using the modern technologies in the field of water and sewage as well as contributing to raise the environmental and health level, continuous quest to provide a fertile environment for investment, and transferring knowledge and experiences, thus contributing to prosperity community and secure its requirements.

Legal Framework: Establishment and Development Agreement of Aqaba Water Company, approved by the Council of Ministers in its decision No. 949, dated 24/2/2004

Strategic Objectives for Unit / Key Performance Indicators										
Strategic Objectives Description	Performance Measurement Indicators		Base Value		Actual Value	Target Value	Preliminary Self Evaluation	Target Value		
			Base Year	Value				2020	2021	2021
			1 - To raise the Company's institutional efficiency	1	Number of staff holding university degree	2018	55	65	70	73
2 - To supply drinking water	1	Percentage of water wastage	2018	%24.5	%24	%23.5	%24	%23.5	%23	%22.5
	2	Percentage of tests conforming to the Jordanian specifications	2018	%100	%100	%100	%100	%100	%100	%100
3 - To provide waste water treatment systems	1	Percentage of completed control inspections	2018	%100	%100	%100	%100	%100	%100	%100

Programs that achieve the Strategic Objectives / Key Performance Indicators											
Programs		Description of Performance Indicators		Base Value		Actual Value	Target Value	Preliminary Self Evaluation	Target Value		
				Base Year	Value				2020	2021	2021
				9061	Administration and Support Services	1	Degree of service recipients' satisfaction	2018	%90	91	%92
2	Percentage of current round collection average	2018	%83			%86	%89	%89	%89	%90	%90
3	Percentage of automatic billing	2018	%100			%100	%100	%100	%100	%100	%100
4	Average training hours for each employee	2018	15			11	17	10	15	15	15
9062	Water	1	Average water distribution continuity	2018	%95	%97	%98	%98	%98	%98	%98
		2	Average technical loss of each extension	2018	650	600	580	580	550	525	500
		3	Number of buildings served with water	2018	18000	18500	19000	19275	19475	19675	19875
9063	Sewerage	1	Percentage of inhabitants served with sanitary drainage	2018	%95	%96	%97	%97	%97	%97	%97
		2	Percentage of treated water to treated wastewater.	2018	%53	%62	%60	%70	%75	%75	%75

Programs Appropriations								
Programs			Actual	Estimated	Re-estimated	Estimated	indicative	indicative
			2020	2021	2021	2022	2023	2024
9061	Administration and Support Services	Current	12085472	15870000	15785000	16016000	16691000	17218000
		Capital	29614	0	0	0	0	0
		Total	12115086	15870000	15785000	16016000	16691000	17218000
9062	Water	Current	0	0	0	0	0	0
		Capital	310795	575000	265000	255000	365000	380000
		Total	310795	575000	265000	255000	365000	380000
9063	Sewerage	Current	0	0	0	0	0	0
		Capital	41179	595000	400000	800000	800000	800000
		Total	41179	595000	400000	800000	800000	800000
		Total of Current	12085472	15870000	15785000	16016000	16691000	17218000
		Total of Capital	381588	1170000	665000	1055000	1165000	1180000
		Total of Chapter	12467060	17040000	16450000	17071000	17856000	18398000

Capital Projects Appropriations According to Program

Prog.	Projects		Actual	Estimated	Re-estimated	Estimated	indicative	indicative
			2020	2021	2021	2022	2023	2024
9061	006	Oracle Systems Development Project	29614	0	0	0	0	0
	Total of Program		29614	0	0	0	0	0
9062	006	Establishing water networks in Al-Qwairah	12686	25000	10000	25000	25000	25000
	018	Maintaining water stations	41561	50000	10000	50000	100000	100000
	025	Establishing new water reservoirs	23325	50000	10000	15000	15000	15000
	027	Establishing miscellaneous water networks in Aqaba city	149651	250000	160000	65000	90000	90000
	028	Updating pumping systems in water stations	50000	100000	50000	50000	50000	50000
	034	Water wells maintenance	33572	100000	25000	50000	85000	100000
	Total of Program		310795	575000	265000	255000	365000	380000
9063	002	Lifting and Purification Stations Maintenance Project	40129	175000	50000	800000	800000	800000
	013	Miscellaneous Sewerage projects	1050	0	0	0	0	0
	031	Expanding the mechanical station.	0	420000	350000	0	0	0
	Total of Program		41179	595000	400000	800000	800000	800000
Total			381588	1170000	665000	1055000	1165000	1180000

Revenues

Chapter 8162 Aqaba Water Company

(In JDs)

Group No.	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
1421		Sales of Market Governmental Units						
	055	Current Revenues for Aqaba Water Company						
	001	Water Sales	13510867	13859000	13846000	14334000	14774000	15243000
	002	Sales of treated water	1587909	2895000	1785000	2257000	2310000	2400000
	999	Miscellaneous Revenues	194385	394000	331000	1352000	1360000	1368000
		Total of Item	15293161	17148000	15962000	17943000	18444000	19011000
		Total	15293161	17148000	15962000	17943000	18444000	19011000
1422		Administrative Fees						
	901	Fees collected by government units						
	035	Subscriptions Fees	400578	489000	488000	495000	608000	623000
	036	Sewerage tax fees	0	775000	0	0	0	0
		Total of Item	400578	1264000	488000	495000	608000	623000
		Total	400578	1264000	488000	495000	608000	623000
		Total Revenues	15693739	18412000	16450000	18438000	19052000	19634000

Overall Summary of Current Expenditures for the Years 2020 - 2024

Chapter : 8162 Aqaba Water Company

(In JDs)

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	102	Unclassified Employees	3070000	3363000	3298000	3428000	3563000	3700000
	104	Workers' Wages	358926	353000	353000	270000	275000	280000
	105	Personal Cost of Living Allowance	420000	423000	423000	450000	454000	460000
	110	Overtime Allowance	167899	185000	185000	185000	185000	185000
	111	Additional Allowance	713867	674000	674000	730000	735000	740000
	113	Transportation Allowance	3405	5000	5000	5000	5000	5000
	114	Transport Allowance	65269	85000	75000	82000	82000	82000
	116	Employees' Bonuses	500000	500000	500000	500000	500000	500000
		Total	5299366	5588000	5513000	5650000	5799000	5952000
2121		Social Security Contributions						
	301	Social Security	724472	773000	763000	785000	811000	835000
		Total	724472	773000	763000	785000	811000	835000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	18468	19000	19000	19000	19000	19000
	202	Telecommunications Services	85281	80000	80000	90000	90000	90000
	204	Electricity	596757	3500000	3500000	3500000	3500000	3600000
	205	Fuels	103199	130000	130000	125000	125000	125000
	206	Maintenance of Machines, furniture and accessories	5353	20000	20000	8000	8000	8000
	207	Maintenance of vehicles, equipment and accessories	55000	55000	55000	55000	55000	55000
	208	Repair and maintenance of buildings and accessories	9000	9000	9000	9000	9000	9000
	209	Stationery, Publications and Office Supplies	36617	35000	35000	25000	25000	25000
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	70000	55000	55000	100000	200000	200000
	211	Cleaning services and supplies including cleaning contracts	30000	35000	35000	39000	39000	39000
	212	Insurance	55000	60000	60000	70000	70000	70000
	213	Official Travel Missions	16000	15000	15000	10000	10000	10000
	214	Goods and services expenses	4571033	4901000	4901000	4926000	5326000	5576000
		Total	5651708	8914000	8914000	8976000	9476000	9826000
28		Other Expenditures						
2821		Other Miscellaneous Expenditures						
	302	Contributions	375000	550000	550000	550000	550000	550000
	303	Scientific scholarships and training courses	3215	5000	5000	5000	5000	5000
	305	Non-Employees' Bonuses	31711	40000	40000	50000	50000	50000
		Total	409926	595000	595000	605000	605000	605000
Total of Chapter			12085472	15870000	15785000	16016000	16691000	17218000

Current Expenditures According to Program for the Years 2020 - 2024

Chapter : 8162 Aqaba Water Company

(In JDs)

Program 9061 Administration and Support Services								
Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	102	Unclassified Employees	3070000	3363000	3298000	3428000	3563000	3700000
	104	Workers' Wages	358926	353000	353000	270000	275000	280000
	105	Personal Cost of Living Allowance	420000	423000	423000	450000	454000	460000
	110	Overtime Allowance	167899	185000	185000	185000	185000	185000
	111	Additional Allowance	713867	674000	674000	730000	735000	740000
	113	Transportation Allowance	3405	5000	5000	5000	5000	5000
	114	Transport Allowance	65269	85000	75000	82000	82000	82000
	116	Employees' Bonuses	500000	500000	500000	500000	500000	500000
	001	Employees' bonuses	250000	250000	250000	250000	250000	250000
	011	Additional Salaries	250000	250000	250000	250000	250000	250000
		Total	5299366	5588000	5513000	5650000	5799000	5952000
2121		Social Security Contributions						
	301	Social Security	724472	773000	763000	785000	811000	835000
		Total	724472	773000	763000	785000	811000	835000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	18468	19000	19000	19000	19000	19000
	202	Telecommunications Services	85281	80000	80000	90000	90000	90000
	204	Electricity	596757	3500000	3500000	3500000	3500000	3600000
	205	Fuels	103199	130000	130000	125000	125000	125000
	002	Saloon vehicles	25800	30000	30000	35000	35000	35000
	003	Transport vehicles and heavy equipment	77399	100000	100000	90000	90000	90000
	206	Maintenance of Machines, furniture and accessories	5353	20000	20000	8000	8000	8000
	207	Maintenance of vehicles, equipment and accessories	55000	55000	55000	55000	55000	55000
	208	Repair and maintenance of buildings and accessories	9000	9000	9000	9000	9000	9000
	209	Stationery, Publications and Office Supplies	36617	35000	35000	25000	25000	25000
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	70000	55000	55000	100000	200000	200000
	211	Cleaning services and supplies including cleaning contracts	30000	35000	35000	39000	39000	39000
	212	Insurance	55000	60000	60000	70000	70000	70000
	213	Official Travel Missions	16000	15000	15000	10000	10000	10000
	214	Goods and services expenses	4571033	4901000	4901000	4926000	5326000	5576000
	010	Fees and Commissions	15000	25000	25000	15000	15000	15000
	013	Services, security and guarding contracts	134577	150000	150000	186000	286000	286000
	032	Renting vehicles and trucks	57000	55000	55000	55000	55000	55000
	056	Legal consultations	23416	35000	35000	30000	30000	30000
	059	Operating maintenance of wells and networks	340040	300000	300000	300000	300000	300000
	060	Conferences and lectures	40000	40000	40000	40000	40000	40000
	105	Purchasing water from other sources	2300000	2200000	2200000	2200000	2300000	2500000
	119	Operational expenses for Sewerage stations/ contract projects	1661000	2096000	2096000	2100000	2300000	2350000
		Total	5651708	8914000	8914000	8976000	9476000	9826000

Current Expenditures According to Program for the Years 2020 - 2024

Chapter : 8162 Aqaba Water Company

(In JDs)

Program 9061 Administration and Support Services								
Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
28		Other Expenditures						
2821		Other Current Expenditures						
	302	Contributions	375000	550000	550000	550000	550000	550000
	303	Scientific scholarships and training courses	3215	5000	5000	5000	5000	5000
	305	Non-Employees' Bonuses	31711	40000	40000	50000	50000	50000
Total			409926	595000	595000	605000	605000	605000
Total of Program			12085472	15870000	15785000	16016000	16691000	17218000
Total of Chapter			12085472	15870000	15785000	16016000	16691000	17218000

Overall Summary of Capital Expenditures for the Years 2020 - 2024

Chapter : 8162 Aqaba Water Company

(In JDs)

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
		Expenditures						
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance	115262	325000	85000	900000	985000	1000000
	512	Operating and Sustaining Expenditures	79614	100000	50000	50000	50000	50000
		Total	194876	425000	135000	950000	1035000	1050000
		Fixed Assets						
31		Non-financial Assets						
3111		Fixed Assets						
	508	Works and Constructions	186712	745000	530000	105000	130000	130000
		Total	186712	745000	530000	105000	130000	130000
		Total of Chapter	381588	1170000	665000	1055000	1165000	1180000

Capital Expenditures According to Program and Projects for the Years 2020 - 2024

Chapter : 8162 Aqaba Water Company

(In JDs)

Program : 9061 Administration and Support Services

Project : 006 Oracle Systems Development Project

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	29614	0	0	0	0	0
		Total of Item	29614	0	0	0	0	0
		Total of Project	29614	0	0	0	0	0
		Total of Program	29614	0	0	0	0	0

Capital Expenditures According to Program and Projects for the Years 2020 - 2024

Chapter : 8162 Aqaba Water Company

(In JDs)

Program : 9062 Water

Project : 006 Establishing water networks in Al-Qwairah

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	019	Construction of water networks	12686	25000	10000	25000	25000	25000
		Total of Item	12686	25000	10000	25000	25000	25000
		Total of Project	12686	25000	10000	25000	25000	25000

Project : 018 Maintaining water stations

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	013	Maintenance and modernization of stations	41561	50000	10000	50000	100000	100000
		Total of Item	41561	50000	10000	50000	100000	100000
		Total of Project	41561	50000	10000	50000	100000	100000

Project : 025 Establishing new water reservoirs

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	045	Constructing and completing reservoirs	23325	50000	10000	15000	15000	15000
		Total of Item	23325	50000	10000	15000	15000	15000
		Total of Project	23325	50000	10000	15000	15000	15000

Project : 027 Establishing miscellaneous water networks in Aqaba city

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	019	Construction of water networks	149651	250000	160000	65000	90000	90000
		Total of Item	149651	250000	160000	65000	90000	90000
		Total of Project	149651	250000	160000	65000	90000	90000

Project : 028 Updating pumping systems in water stations

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	50000	100000	50000	50000	50000	50000
		Total of Item	50000	100000	50000	50000	50000	50000
		Total of Project	50000	100000	50000	50000	50000	50000

Capital Expenditures According to Program and Projects for the Years 2020 - 2024

Chapter : 8162 Aqaba Water Company

(In JDs)

Program : 9062 Water								
Project : 034 Water wells maintenance								
Fund Source : 202001 Capital - Domestic Funding								
Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	010	Wells maintenance	33572	100000	25000	50000	85000	100000
		Total of Item	33572	100000	25000	50000	85000	100000
		Total of Project	33572	100000	25000	50000	85000	100000
		Total of Program	310795	575000	265000	255000	365000	380000

Capital Expenditures According to Program and Projects for the Years 2020 - 2024

Chapter : 8162 Aqaba Water Company

(In JDs)

Program : 9063 Sewerage

Project : 002 Lifting and Purification Stations Maintenance Project

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	013	Maintenance and modernization of stations	40129	175000	50000	800000	800000	800000
		Total of Item	40129	175000	50000	800000	800000	800000
		Total of Project	40129	175000	50000	800000	800000	800000

Project : 013 Miscellaneous Sewerage projects

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	020	Construction of Sewerage networks	1050	0	0	0	0	0
		Total of Item	1050	0	0	0	0	0
		Total of Project	1050	0	0	0	0	0

Project : 031 Expanding the mechanical station.

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2020	Estimated 2021	Re-estimated 2021	Estimated 2022	Indicative 2023	Indicative 2024
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	023	Stations construction and completion	0	420000	350000	0	0	0
		Total of Item	0	420000	350000	0	0	0
		Total of Project	0	420000	350000	0	0	0

Total of Program 41179 595000 400000 800000 800000 800000

Total of Chapter 381588 1170000 665000 1055000 1165000 1180000